

2023 Collegeville Borough Trash Contract Frequently Asked Questions and Answers

1. Why am I getting these trash containers?

Our trash contract ended at the end of 2022, and the Borough had to go out to bid for a new trash contractor. Unfortunately there has been over a 100% increase in all the trash contract prices since 2017. The borough saved money by switching to Whitetail Disposal's automated pickup, which allows the trash trucks with automated arms to pick up the containers.

2. Why didn't we get a choice of can size?

One of the ways in which the borough could save money was to order 3,000 of the same size can. The cans are the property of the Borough and can be used by our residents throughout the length of the contract and beyond. The can size must address the needs of all residents, including future owners of your property. The Borough was unable to have different sizes for each resident. We understand that this may be an inconvenience for some residents. However, it is our understanding that there is very little weight difference between the 96 and 64 gallon sized-cans, and we made sure that all the cans have wheels so that they can be easily pushed or pulled.

3. Must I use the cans provided, can I get a different size?

Yes, the cans that were provided must be used for the new automated pick up. A property owner can exchange the can provided for a smaller 64 gallon size for a \$20 exchange fee. If you wish to have smaller size can's you can submit payment at Borough Hall via cash or check and we will notify Whitetail. They will deliver/exchange equipment one day a week.

4. How can I get rid of my existing cans?

If your cans are small enough to go inside the new can WITHOUT jamming it in or getting stuck, you may put it inside. If not, you may put it out, upside down, with a note on it that says TAKE ME.

5. How should I put trash/recycling in the cans?

Trash should be bagged to keep the can clean and placed inside the trash container. Recycling should be put inside the cans loose. Do not use trash bags inside the recycling cans; plastic bags are not recyclable and will contaminate the recycling load.

6. Does all my trash need to fit inside the cans? What if trash or cardboard for recycling is bigger than the cans?

Your trash and recycling does need to fit inside the cans. If items stick out the top, the trash truck may not be able to pick up your can to dump it. If an item is too big, call Whitetail Disposal and ask them how to dispose of it at 610-936-9967

7. I live in Collegeville Green. Where do I put out my can for pick up?

Whitetail Disposal delivered your cans to the locations where they want you to put them out for pick up. You can put the on the curb, a few feet from your mailbox.

8. I live in Collegeville Park, where do I put my cans for pick up?

Whitetail Disposal has similar developments in other municipalities, so they have experience with this. They have requested that you put your trash and recycling cans between the street and your car on Monday night. They have set up the route to do this HOA in the beginning of the route so that the cans will be emptied before most people leave for work, school, etc.

9. May I put my name/address on the cans?

We do recommend that you put your address only on your cans using the labels meant for mailboxes. While the cans belong to the Borough, they will stay with your property for at least the duration of the contract and most likely longer.

10. What happens if my can gets damaged or broken?

Please call the Borough ASAP at 610 489 9208 so we can have review the situation.

11. I need more than one can for trash or recycling, what do I do?

You can purchase another can that can be used for the duration of the contract for \$95. You should contact Whitetail Disposal to purchase. 610-936-9967

12. How do I arrange a bulk pick up?

Contact Whitetail Disposal by noon on Monday at 610-936-9967 or collegeville@whitetaildisposal.com

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